

DREAM Team Sports Center

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EZ Facility User Guide

Apr 11, 2023 : Updated

Software Overview

In this guide, you will find the steps to using EZ Facility to buy and book classes or lessons, book camp registrations, sync your upcoming events to your calendar, and more.



DREAM Team Sports Center (our EZ Facility site and mobile app)

To view our booking site, you can visit this website:

<https://dreamteam.ezfacility.com/Package>

Creating an EZ Facility Account

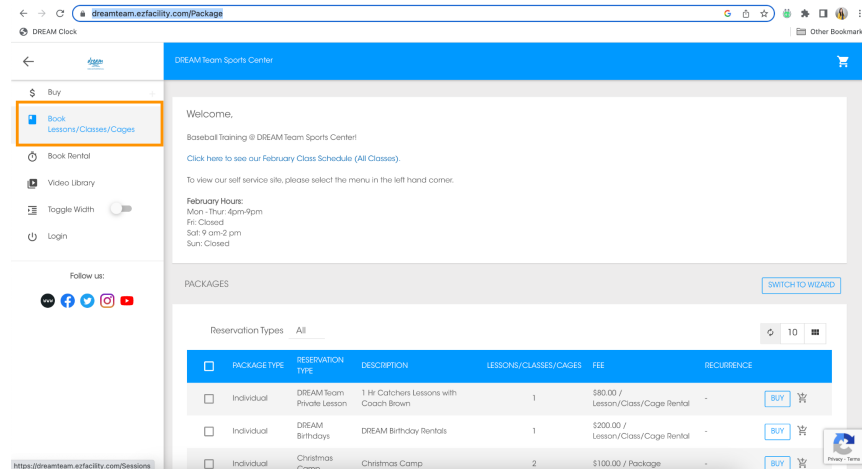
1. When you go to purchase a lesson or class, you will be asked to either **LOGIN** or **CREATE AN ACCOUNT**.

Please see the video for a visual of how to create an EZ Facility Account:

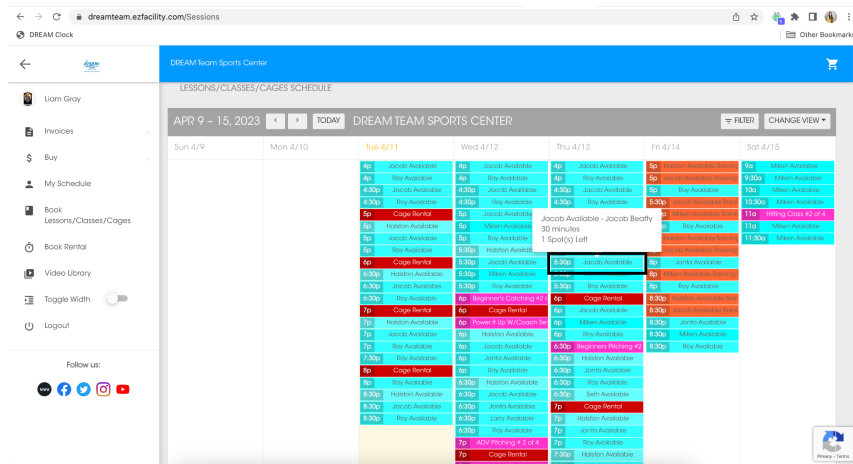
 [How to Create an EZ Facility Account](#)

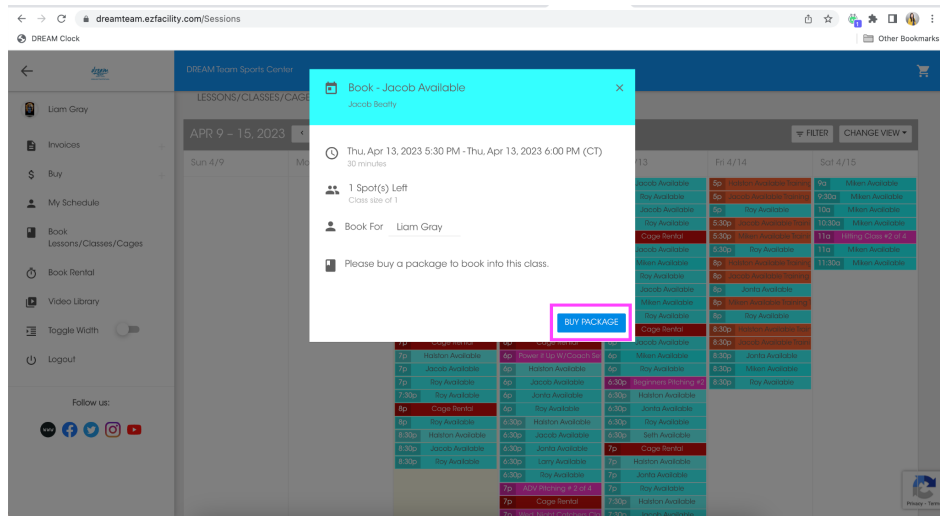
How to Buy & Book Lessons/ Classes

- Once you have created an account or logged in, you will go to **BOOK LESSONS/CLASSES/CAGES**.

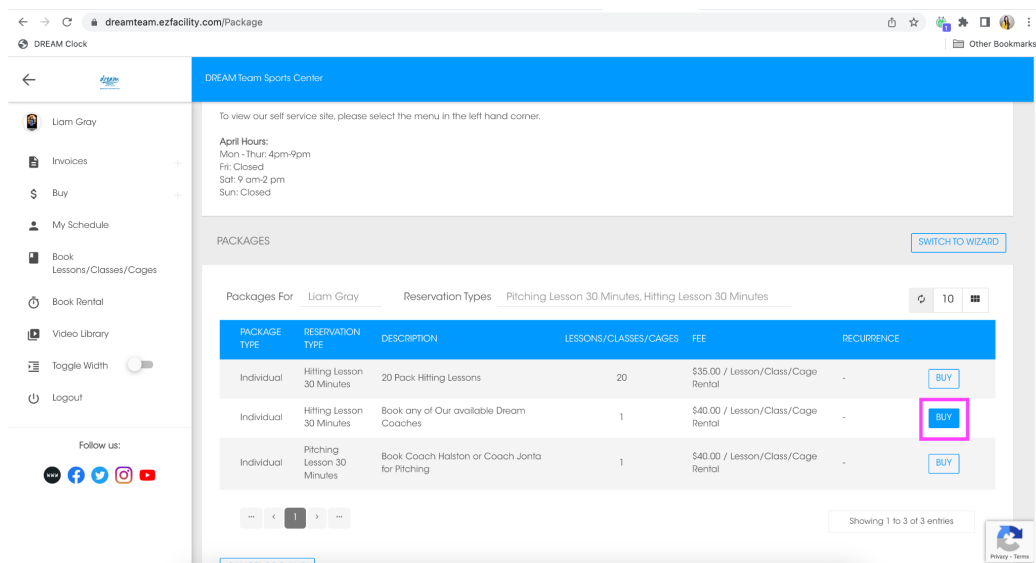


- You will select the class or coach you want to book with and then select **BUY PACKAGE**.





3. You will select the corresponding package and click **BUY**. You will enter your credit card information and click **COMPLETE CHECKOUT**.



Please see the video for a visual of how to book lessons and classes:

[▶ How to Book a Lesson or Class](#)

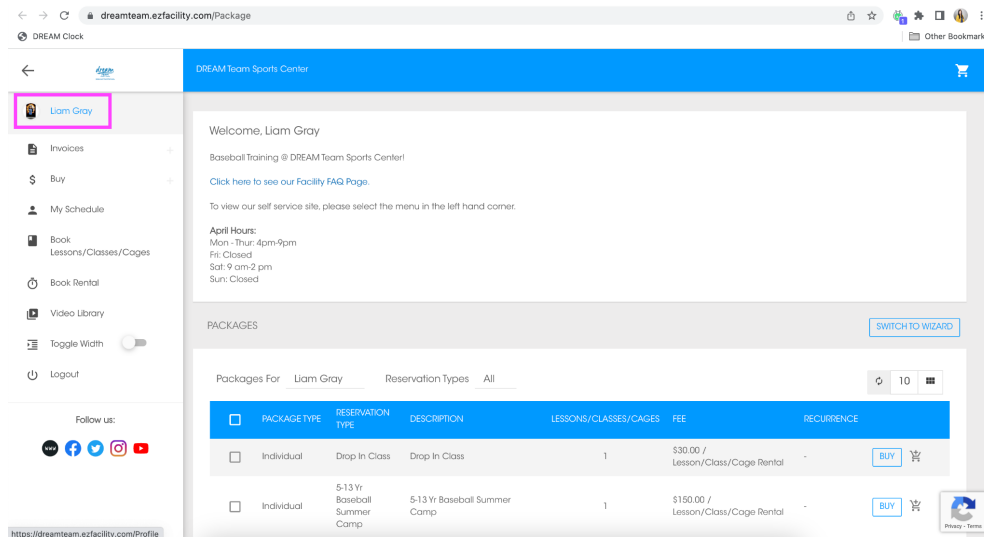
Please see the video for a visual of how to book cages:

[▶ How to Book a Cage Rental at DREAM Team Sports Center](#)

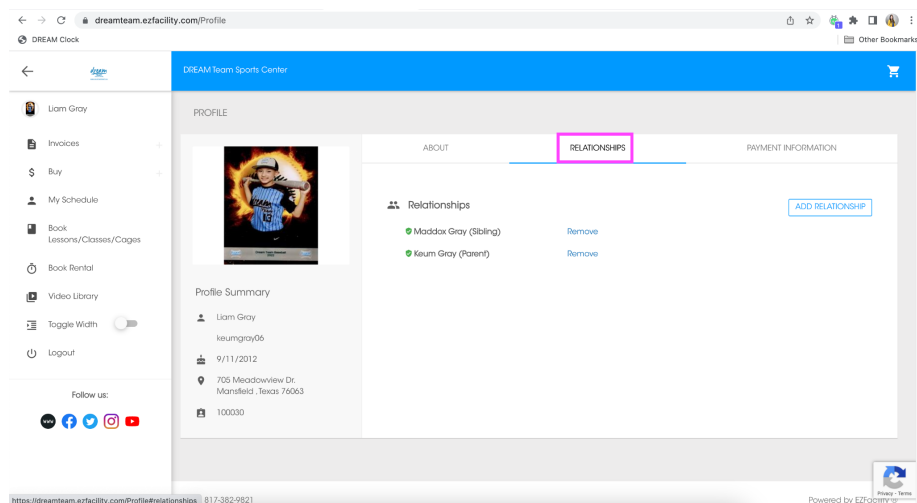
Creating an EZ Account with Multiple Children

If you are a family and would like to sign-up multiple children for classes or lessons, you will need to add all participants to your account.

1. Login to your EZ Facility account at <https://dreamteam.ezfacility.com>
2. Click on your player's name in the upper left corner.

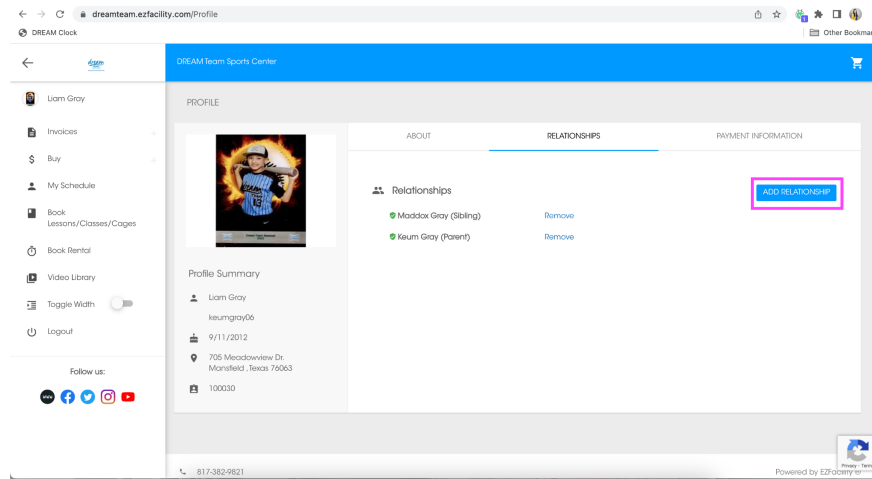


3. Once the screen opens, you will want to click on the middle tab that says **RELATIONSHIPS**.

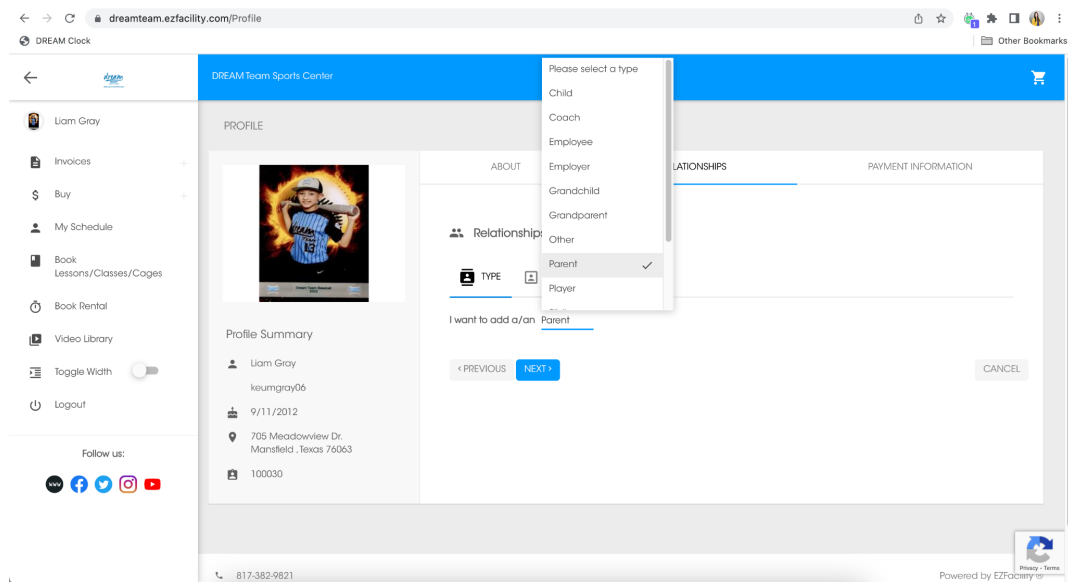


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4. Click on **ADD RELATIONSHIP**.



5. When the next screen opens, you will follow the prompts. You will select the **TYPE** of relationship, **WHO** the relationship is and then **REVIEW** the new relationship being added.

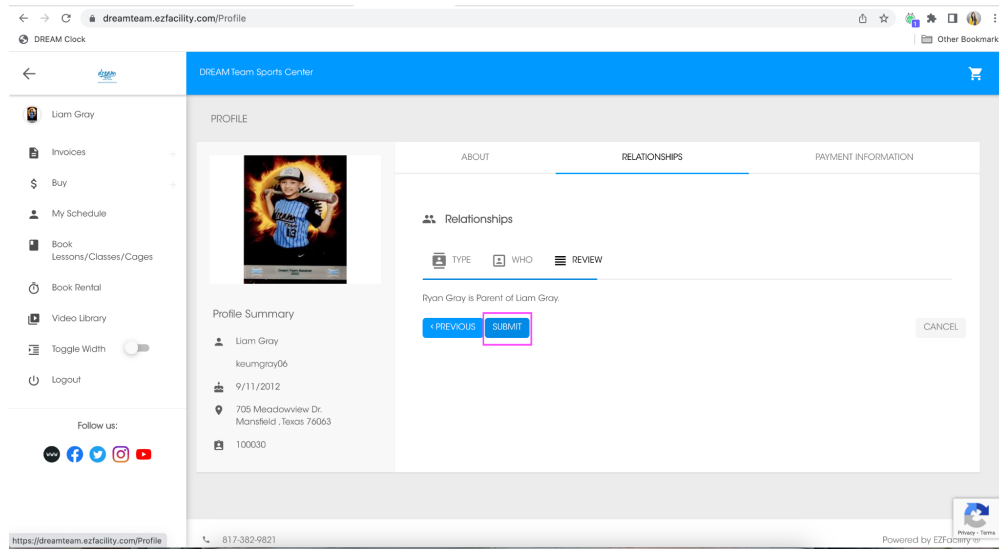


- a. If the person does not exist, you will need to click **ADD** and complete the Relationships information and then click **NEXT**.

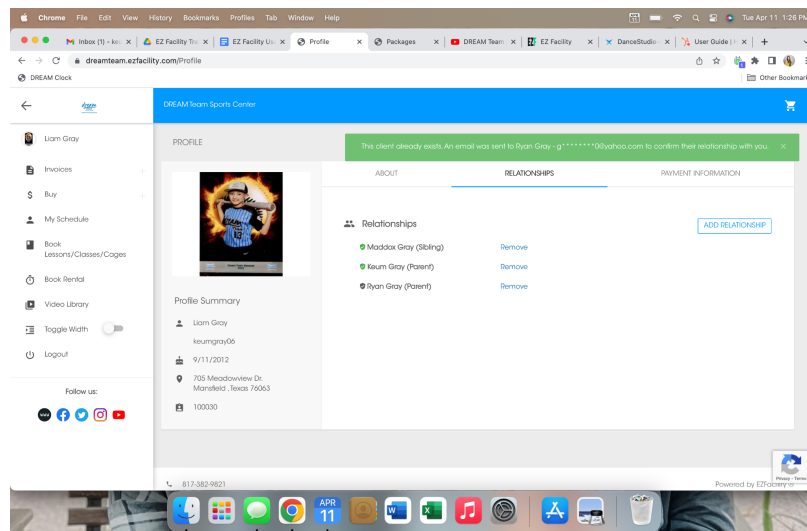
The screenshot shows the 'DREAMteam Sports Center' profile page for 'Liam Gray'. The 'RELATIONSHIPS' tab is selected. The 'Find Client' field is empty, and the text 'If you cannot find the person you are looking for click "Add"' is displayed. The 'ADD' button is highlighted with a red box. The 'PREVIOUS' and 'NEXT' buttons are also visible.

The screenshot shows the 'DREAMteam Sports Center' profile page for 'Liam Gray'. The 'RELATIONSHIPS' tab is selected. The 'Find Client' field is filled with 'Ryan Gray'. The 'First Name' field is filled with 'Ryan', the 'Last Name' field is filled with 'Gray', the 'Gender' field is filled with 'Male', and the 'Birthday' field is filled with '2/12/2012'. The 'Email' field is filled with a redacted email address. The 'ADD' button is highlighted with a red box. The 'PREVIOUS' and 'NEXT' buttons are also visible.

6. Once you have entered the relationship's information and clicked Next, you will click **SUBMIT**.



- a. If you added a Parent as a relationship, the system will send them an email to verify the information.



MemberMe+ EZ Facility App

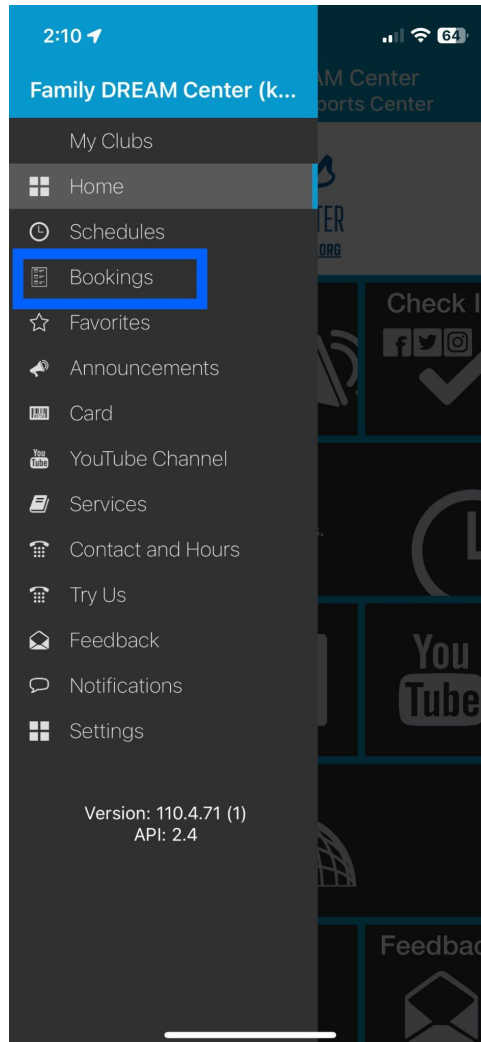
You can also download the EZ Facility MemberMe+ app from the [Apple App Store](#) or the [Android Google Play Store](#).

Click here to see a video visual of how the MemberMe+ app works:

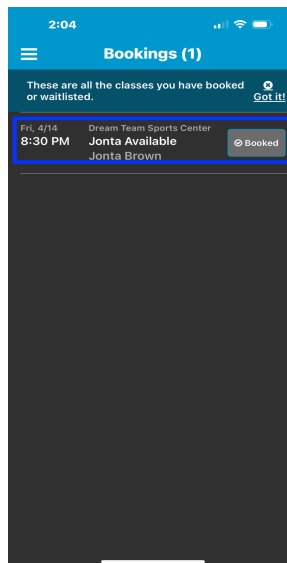
[▶ DREAM Team MemberMe Mobile App is Live!](#)

Adding Booked Classes/Lessons to Your Personal Calendar

1. Once you are logged in to the app (it is the same username and password you use for the EZ the three dash lines and select **BOOKINGS**



2. Once the screen opens, you will see the list of lessons/classes your player is scheduled for. Click the booking you would like to add to your personal calendar.



3. When the specific class/lesson opens, you will see an option at the bottom of the screen to add it to your personal calendar.

